

Fontana Water Company Prepares for Winter Storms

Fontana Water Company is preparing for the upcoming winter storm season by focusing on maintaining reliable water service, protecting critical facilities, and keeping employees safe. Our Operations teams are coordinating preparations across Water Production, Water Treatment, Water Distribution, and Facilities Maintenance to help minimize potential disruptions to our customers.

How We're Preparing

Backup Power and Emergency Equipment

Our teams are checking backup generators, fuel supplies, and emergency equipment to support continued operations during potential power outages. Preparations also include inspecting facility drainage systems and ensuring equipment and materials are available for emergency repairs.

Monitoring Lytle Creek Conditions

In the Lytle Creek area, our teams are monitoring weather forecasts and creek conditions, inspecting access routes, and preparing for potential debris, erosion, and increased sediment. These conditions help guide decisions about intake closures and operational adjustments before conditions become unsafe.

Protecting Water Quality

Heavy rainfall can affect source water quality, including increased sediment and changes in water conditions. Our Water Treatment teams are preparing for potential treatment adjustments and reviewing alternate water supplies to help maintain safe, reliable water service.

Emergency Response and Coordination

Storms can also cause road closures and limit access to critical facilities. Our preparations include identifying alternate access routes, coordinating contractor support, and reviewing staffing and communication plans so crews can respond as conditions change.

How Customers Can Prepare

We encourage customers to take a few simple steps to prepare for potential winter storms:

- Keep an emergency supply of drinking water available.
- Prepare for possible power outages and travel disruptions.
- Clear leaves and debris from drainage areas around your property.
- Stay informed through local weather updates and emergency notifications.
- Avoid flooded roads and stay clear of fast-moving creeks and drainage channels.

Our Commitment to Reliable Water Service

Storm intensity and local impacts can vary. Fontana Water Company will continue monitoring weather forecasts and adjusting operations as needed throughout the winter season to protect water quality and maintain reliable service for our customers.

We're Here to Help

If you experience any issues with your water service, please contact us by phone. Our team is available to assist you.

24-Hour Emergency Phone Number: (909) 428-8746